

# Consular Assistance in Emergency Situations

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In emergency situations abroad the local authorities are responsible also for foreign nationals staying in the country. In order to receive urgent assistance, contact the rescue authorities: police, fire and rescue service, ambulance. In large-scale crisis follow the local media and observe the instructions provided by the local authorities.

If consular assistance is needed for Latvian nationals or unrepresented EU citizens abroad, [Latvian diplomatic/consular missions](#) should be contacted in the following emergency situations:

- loss of travel document
- detention or arrest,
- illness or accident,
- death
- criminal offence,
- relief and repatriation in a large-scale crisis,
- establishment of out-of-family care or adoption.

Latvian nationals having an emergency in a country without a Latvian mission can receive consular assistance at the diplomatic/consular mission of any other EU Member State. [The website of the European Commission](#) offers detailed information about diplomatic/consular missions of EU Member States abroad.

To receive information about consular assistance in emergency situations, please contact the Consular Department of Ministry of Foreign Affairs, phone: [+371 67015905](tel:+37167015905). During non-working hours, please call the emergency service phone number: [+371 26337711](tel:+37126337711) (also available on WhatsApp and Viber) or send an e-mail to: [palidziba@mfa.gov.lv](mailto:palidziba@mfa.gov.lv).

<https://www.mfa.gov.lv/en/consular-assistance-emergency-situations>